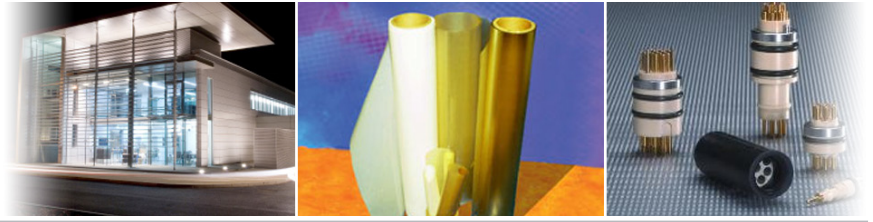


CUSTOMER CASE STUDY

Victrex



Customer Profile

Victrex is the world's leading manufacturer of high-performance polyketone materials including the versatile VICTREX® PEEK™ polymer.

This thermoplastic has the ability to meet many performance requirements while allowing engineers and designers to reach new levels of systems cost savings, differentiation and quality. Its design and processing flexibility allows it to be used in many industries including automotive, aerospace, electronics and the oil and gas industry. Victrex employs 490 people and has production, technology, sales and distribution centers in more than 30 countries worldwide.

Victrex uses the Internet across the company primarily for technical research purposes. The Internet is also used for researching suppliers and customers, as well as functionality such as online banking, purchasing and booking travel arrangements.

Victrex has a vigilant attitude towards security and was aware of the increasingly insecure Web environment. To protect both its network and its employees, Victrex felt the need to implement a new global security strategy.

The Challenge

Victrex previously had firewalls in place before implementing ScanSafe.

"We felt that the firewalls were proving difficult to manage," says John Cafferty, Global ICT Manager at Victrex. "We were aware that we had to change our strategy to cope with the increasingly dangerous threat landscape so we recruited an Information Security Officer to implement changes."

Victrex chose a SaaS solution as it wanted to implement the new solution quickly across its varied locations.

"As a company we have grown rapidly and felt we needed to implement a new global solution on a timely basis."

Victrex also wanted to ensure it had up-to-date information on zero-day threats. Victrex liaised with its security advisors who recommended ScanSafe.

"We did an evaluation of the ScanSafe solution and saw that it worked for us," adds Cafferty.

"The cost was relatively low - it was an easy call."

The Solution

Victrex has been a ScanSafe customer since December 2007 and is protecting 490 users over 10 primary locations, including those accessing remotely over the VPN.

ScanSafe is providing Victrex with both Web Malware Scanning and Web Filtering.

About Victrex



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Industry
Manufacturing

Employees
490

Solution
Web Malware Scanning and Web Filtering

Results

- Reduced administration time
- Reduction in time spent cleaning up infected PCs
- Easy and efficient reporting
- Rapid global deployment
- 24/7 real-time scanning and threat protection
- Very low latency

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www.scansafe.com/resources

Web Malware Scanning offers protection from Web-borne viruses and is powered by ScanSafe's Outbreak Intelligence™, a proprietary security platform that detects zero-hour and known malware threats. By using a combination of multiple, correlated detection technologies, automated machine-learning heuristics, and the industry's largest Web data set, Outbreak Intelligence provides the most effective solution against new and known Web malware. It removes harmful viruses before they reach the corporate network. It also delivers protection against threats that use stealth or deception. Finally, it helps identify machines which are already infected with spyware.

Cafferty comments, "We didn't just impose the solution, but advised all staff that we had a new strategy in place. Staff reaction to the solution was generally positive, and we had good management buy-in. We made it clear that reaching a blocked site was not an offence in itself, it was just ScanSafe doing its job."

"A key reason for choosing ScanSafe was because we wanted a best-of-breed secure service that could be managed externally. We set the policy reasonably strictly, but we didn't have to deal with a lot of requests for exceptions, and those we did receive were easily processed."

ScanSafe Web Filtering provides control over how Victrex employees use the Internet. It provides easy-to-use tools to create, enforce and monitor company Web usage policies. Using the most accurate categorisation databases, Web Filtering helps manage the firm's Internet traffic, protecting the network and staff from undesirable Web content.

The Results

ScanSafe is now the first line of Web defence for employees at Victrex. It relies entirely on ScanSafe's experts to filter staff Web traffic at the source, ensuring it is free from malware.

"Before using ScanSafe we spent quite a lot of time cleaning up infected PCs," says Cafferty.

"With a combination of our anti-spyware being enhanced and the implementation of ScanSafe, we have seen a significant drop in time spent dealing with threats and cleaning up infected computers. We have also spent less time on admin since deploying the service."

Victrex has also found the reporting function of the solution extremely useful.

"If we are required to check activity then it is incredibly easy to pull together a report using ScanSafe."

"There haven't been any successful malicious virus attacks since introducing ScanSafe and we are pleased with the solution. We would certainly recommend the service."

About ScanSafe SaaS Solutions

ScanSafe is the pioneer and largest global provider of SaaS Web Security, ensuring a safe and productive Internet environment for businesses. ScanSafe solutions keep malware off corporate networks and allow businesses to control and secure the use of the Web. As a SaaS solution, ScanSafe eliminates the burden of purchasing and maintaining infrastructure in-house, significantly lowering the total cost of ownership. Powered by its proactive, multilayered Outbreak Intelligence™ threat detection technology, ScanSafe processes billions of Web requests each month for thousands of enterprise customers.

In 2009, the company was awarded "Best Content Security" solution by SC Magazine Europe for the third consecutive year.

For more information, visit www.scansafe.com

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